

Asure ID Protect



Save Valuable Time And Money With Asure ID Protect!

Asure ID Protect is a comprehensive customer care program designed to ensure that you receive the highest level of priority customer support with your Asure ID products.

For only a few dollars per year you will receive:

- A guaranteed response time
 - Support cases received during regular business hours will be responded to within two (2) hours
- Unlimited priority customer support using Synercard's **Automated Online Case Management and Service Portal**
 - View top solutions used by Synercard's Customer Support Team
 - Search a real-time knowledgebase for a specific solution
 - Log a case directly into Synercard's Automated Case Management System
 - Submit a feature request and track its status
 - View open cases and get real-time status and solution updates
 - Add comments or attachments to cases
 - View cases submitted by your colleagues
- Unlimited priority customer support via telephone and fax.